





# Model activating people 50+ considering their mentality, social-political conditions as well as educational barriers existing in the specific social-economic surrounding

Stage I

Diagnosis and analysis of the problem – Research based on the questionnaire of needs of people 50+

Stage II

Implementation – suggesting solution

## Questionnaire of people 50+'s needs

Ladies and gentlemen, this questionnaire was prepared by the National Association for the Support of Entrepreneurship in order to define the needs of inhabitants aged 50+

1. Sex
□ Female
□ Male
2. Status at the labour market
□ employed
□ unemployed
□ pensioner
3. Place of living
□ country
□ town
4. Forms of spending free time:
□ sports
□ University of the Third Age
□ House of Day Stay
5. The most suitable for you form of education:









□ self-studying
□ short courses and trainings
□ University of the Third Age
6. Barriers preventing from taking up social activities
□ long distance from institutions of culture and clubs
□ lack of time
□ limited finance
□ lack of willingness to take up an activity
□ lack of information about initiatives in your community / town
□ health condition
5. Skills which you would like to possess or improve
□ foreign language
□ computer and Internet skills
□ artistic skills
□ literature / reading books
□ health
□ group trips
□ sports activities
6. New technology skills which you would like to improve
□ how to use electronic mail (email) and serach for information
□ how to access government applications (e.g. ePUAP, ZUSPue, bank etc.)
□ how to use social media sites (Skype, YouTube, Facebook etc.)
□ safe on-line shopping or booking (e.g. reservation of a hotel room etc.)
□ access to internet courses







## Computer Skills Improving Courses for People 50+

Courses are aimed at people 50+ who have minimum or no skills in the field of computer operation or Internet navigation and would like to obtain such skills at elementary level.

I. How to use electronic mail (e-mail) / search for information on internet websites

**Course aim**: Obtaining skills in the field of basic computer navigation.

**Duration** – 2 clock hours

## Course programme

- 1. Creating e-mail.
- 2. Browsing internet sites, culinary blogs, information pages, weather forecasts etc.

Place: Końskie, 2A Staszica Street

II. Access to government applications (e.g. ePUAP, ZUSPue, bank etc.)

**Course aim**: Obtaining skills in use of government applications .

**Duration** – 2 clock hours

## Course programme

- 1. Creating accounts at government applications
- 2. Navigating government applications
- 3. Internet banking
- 4. Internet security

Place: Końskie, 2A Staszica Street

III. Using social medias (Skype, YuoTube, Facebook etc.)

**Course aim:** Obtaining skills in Internet navigation.

**Duration** – 2 clock hours

#### Course programme

- 1. Creating accounts at social media sites
- 2. Ability to use social media sites

Place: Końskie, 2A Staszica Street

IV. Safe Internet shopping / on-line booking (e.g. a hotel room reservation)









**Course aim**: Obtaining skills in Internet navigation.

**Duration** – 2 clock hours

## Course programme

- 1. Rules of safe internet shopping. Ability to create accounts.
- 2. Getting to know hotel platforms and using them.

Place: Końskie, 2A Staszica Street

## V. Access to on-line courses

Course aim: Obtaining skills in basic computer operation.

**Duration** – 2 clock hours

#### Course programme

- 1. Ability to search for on-line courses
- 2. On-line registration

Place: Końskie, 2A Staszica Street

tel.: 41 375 14 55







# Standard of computer / Internet courses for a group of people aged over fifty\*.

#### Present profits given by new technology:

- It is essential to show that technology can be used in everyday life
- Training should be held gradually in pleasant conditions
- Persuade the listeners that click does not break the device
- Make sure that a person has written down / remembered programme login and password
- Pay attention to the safety on the net

## Steps which should be taken while working with people 50+:

- Be a patient trainer
- Concentrate on steps one by one. Revise. Discuss everything in sequence
- Present benefits of things being done and goals which can be achieved
- Patience is the key
- Try to find a way of learning which iss appropriate for a particular person

## Additional information:

- Materials should be printed using a bigger font
- Longer breaks should be taken

<sup>\*</sup> To be used while organizing courses for people 50+



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